

Mas des Falaises

Rules of procedure

In order to ensure that your stay is as pleasant as possible, and that health and safety conditions are guaranteed for all, we ask you to read these regulations carefully.

Rental period

This accommodation is rented to you for a period defined at the time of your reservation, determined in your rental contract.

Arrival and departure (unless special conditions are specified in your contract)

- arrival times are scheduled in the afternoon from 4pm.
- Departure times are scheduled in the morning before 11am. The time spent tidying up and preparing for your trip must take place on the day of departure, before the deadline.

Material provided

- This accommodation is rented with bedding (box springs and mattresses), duvets, pillows and blankets. Sheets and other household linen (bed linen, towels, swimming pool towels, tea towels, etc.) are also provided.
- Please provide consumables...

Use of the premises

- The supply of water and electricity is included in the rental price. However, try to be economical.
- All amenities are at your disposal, subject to normal and reasonable use. Please do not take chairs or wooden furniture outdoors.
- Do not throw anything into the toilet bowl except for toilet paper. Do not throw wipes, even "biodegradable" wipes in it. Use only products that are compatible with a septic tank.

Safety and propriety instructions

- Please respect the tranquility of the premises and use them in accordance with their purpose. The volume, inside and outside the property, must be kept to respect the tranquility of the neighbourhood and to avoid any complaint, it is forbidden, as everywhere, to make unreasonable noise in the evening after 10pm and before 8am in the morning.
- Smoking is not allowed inside the dwelling.

- In case of emergency, please notify the emergency services (18 for the fire brigade, 15 for the Samu, 17 for the police). Fire extinguishers are placed in the housing.

Household cleaning

- Cleaning after the rental is included in the package. But we ask you to leave the premises tidy (including the storage of furniture, objects and dishes) and reasonably clean. And to have emptied your garbage cans in compliance with the sorting rules: municipal containers are located along the roadside for cardboard, plastic and metal packaging on the one hand; on the other hand, non-recyclable containers... There is also a bucket for compost to be emptied into the garden in the area provided for vegetable waste.

Animal reception

- The rental contract specifies whether the tenant has the right to stay with his domestic animal. If necessary, the tenant undertakes to return the rental in an impeccable state of cleanliness.
- Animals should never be left in the house without their owner present.

In case of problems

- In case of failure or malfunction, please contact us immediately. We live right next door and we will then do our best and as quickly as possible to remedy the situation.
- In case of breakage, damage or loss, please report it during your stay, even if no damage seems apparent. In the event of loss or damage to elements of the accommodation, the amount of the deposit may be reduced by the cost of repair or possible replacement.